

Child Care Subsidy

In July 2018, the Australian Government merged the Child Care Rebate (CCR) and the Child Care Benefit (CCB) to create the **Child Care Subsidy** (CCS).

Families that are eligible for the CCS receive a rebate on their child care fees.

With the CCS, families must liaise with Centrelink directly or set up a myGov account (www.mygov.com.au), which is the platform directly linked to the CCS.

A claim for CCS needs to be made for **each child** in your family enrolled at child care i.e. if you receive the CCS for child 1, you also need to go through the claim process for child 2, child 3 etc.

Once your child has been approved for the CCS, you must accept the enrolments at each centre your child/children attend through the myGov portal to ensure your child care subsidy is applied. The subsidy is recorded in your myGov account and links to MCCCC's QK software.

Child Care Subsidy screen in myGov:

- Child Care Subsidy
 - > Child Care Subsidy Summary
 - > Activity Test
 - > Temporary Financial Hardship
 - > Enrolments

Note:

- *MCCCC is not involved in your CCS assessment. Eligibility for this payment is determined by Centrelink's Family Assistance Office.*
- *It is the sole responsibility of families (current and new) to ensure all details in myGov are correct, i.e. CRN, address, changes in income, hours of work etc., as this is where your subsidy entitlement is recorded and linked to our QK software.*
- *It is important to note that families must make a **new claim** for the CCS for **each child** at child care.*
- *While only one claim is required per child, if a child attends more than one centre, each enrolment must be confirmed.*
- *My Family Lounge (access via the MCCCC website) is completely separate and unrelated to myGov (accessed via mygov website).*

See overleaf for important info...

Will I still receive the CCS if my child is absent from care?

“The Eight-Week Rule”

Families are entitled to receive the CCS for up to 42 allowable absence days (such as illness) per child, per financial year. Enrolments will automatically end however if your child does not attend care for eight continuous weeks. This applies to extended leave over the Christmas/New Year period.

If your child does not attend care for **eight continuous weeks**, MCCCC will need to re-establish the care arrangement with you and submit a new enrolment notice to Centrelink. You will then need to confirm the new enrolment through myGov.

As most child care services charge for public holidays, the CCS is still applicable on these days.

Important links & fact sheets

How to claim the CCS

<https://www.humanservices.gov.au/individuals/services/centrelink/child-care-subsidy/how-claim>

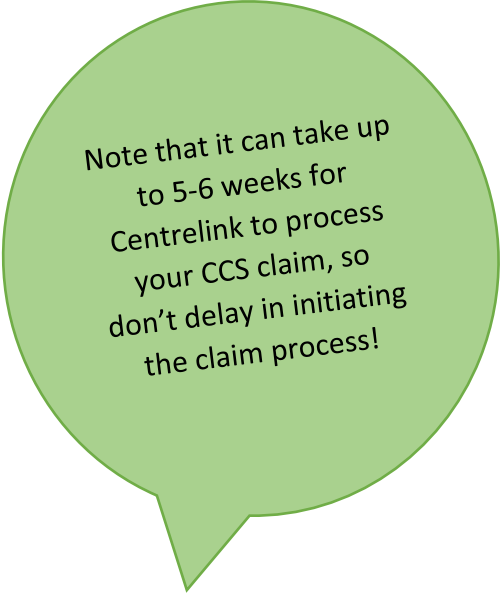
CCS FAQ's

<https://www.education.gov.au/new-child-care-package-frequently-asked-questions>

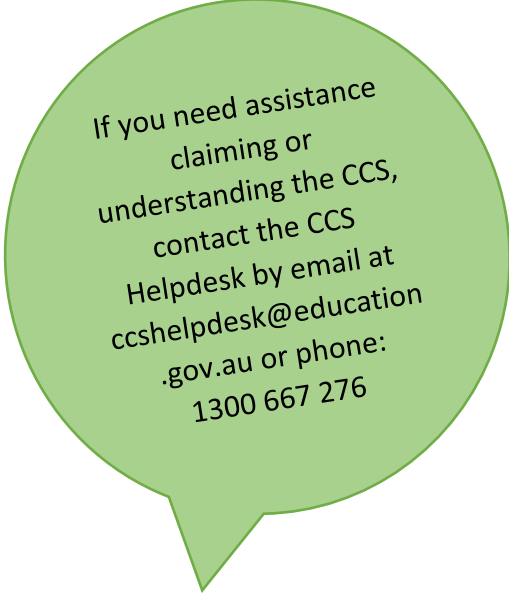
CCS Helpdesk

Email: ccshelpdesk@education.gov.au or phone: 1300 667 276

Helpdesk operators are available from 9.00am-5.00pm Monday to Friday.



Note that it can take up to 5-6 weeks for Centrelink to process your CCS claim, so don't delay in initiating the claim process!



If you need assistance claiming or understanding the CCS, contact the CCS Helpdesk by email at ccshelpdesk@education.gov.au or phone: 1300 667 276